# Yamaha Steinberg USB Driver Installation Guide

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## What is Yamaha Steinberg USB Driver?

The Yamaha Steinberg USB Driver enables communication between a USB device (which is compatible with the Yamaha Steinberg USB Driver) and your computer.

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# **Installing Yamaha Steinberg USB Driver**

ΝΟΤΕ 🆉

- You are only permitted to use this software pursuant to the terms and conditions of the "License Agreement" shown during the installation.
- If the same software components have already been installed in your computer, you can use the same procedure as described in the installation instructions here to update the software.

## Windows

## Preparation

If the following warning messages appear during the installation, click [Continue Anyway], [Yes], or [Install].

Example of warning message on Windows XP



Examples of warning message on Windows Vista or later



## Installation

- **T**urn off the computer.
- 2 Disconnect all USB devices other than the mouse and keyboard from the computer.
- **3** Start the computer and log on to the Administrator account.
- 4 Double-click "setup.exe" in the compressed file you have downloaded.
- **5** Follow the on-screen instructions to install the software.
- **6** When installation has been completed, click [Finish].

If a window requiring you to restart your computer appears, follow the on-screen instructions and restart the computer.

## **Device Connection**

7 Connect the device directly to the computer by using a USB cable.

Make sure to not connect it to a USB hub.

8 Turn on the device (if it has a power switch).

#### Windows XP

The "Found New Hardware Wizard" window appears. Go on to step 9.

Windows Vista or later Go on to step 12.

- **9** If the "Can Windows connect to Windows Update to search for software?" message appears in the middle of the window, select "No, not this time" then click [Next].
- **10** Confirm that "Install the software automatically" has been selected, then click [Next].
- When installation has been completed, click [Finish].

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## **Confirmation of Installation**

**12** Open the "Device Manager" window as follows.

#### Windows XP

Click [Control Panel]  $\rightarrow$  ([Performance and Maintenance])  $\rightarrow$  [System]  $\rightarrow$  [Hardware] tab  $\rightarrow$  [Device Manager]

#### Windows Vista or later

Click [Control Panel]  $\rightarrow$  ([Hardware and Sound])  $\rightarrow$  [Device Manager]

**13** Click on the [+] mark or [>] mark next to "Sound, video and game controllers."

# **14** Confirm that the device name you are using is listed.

Installation of the Yamaha Steinberg USB Driver is now complete.

## Mac

### Installation

- Turn off the computer.
- 2 Disconnect all USB devices other than the mouse and keyboard from the computer.
- **3** Start the computer and log in to the Administrator account.
- **4** Double-click "Yamaha Steinberg USB Driver V\*\*\*.pkg" in the compressed file you have downloaded.
  - \*\*\* represents the version number.
- **5** Follow the on-screen instructions to install the software.
- 6 When installation has been completed, click [Restart] to restart the computer.

### **Device Connection**

- 7 Connect the device directly to the computer by using a USB cable. Make sure to not connect it to a USB hub.
- 8 Turn on the device (if it has a power switch).

## **Confirmation of Installation**

- 9 Open the "Audio MIDI Setup" window as follows. Click [Macintosh HD] → [Applications] → [Utilities] → [Audio MIDI Setup]
- **10** Confirm that the device name you are using is listed in the following.

Mac OS X 10.5 In the "Properties For:"

Mac OS X 10.6/10.7/10.8 In the left column

Installation of the Yamaha Steinberg USB Driver is now complete.

## **Control Panel of the Driver**

This is the control panel for selecting the general settings of the audio driver. Click the upper tabs to select the desired window.

## Screenshot

Steinberg UR824 ASIO	About			
Sample Rate : Clock Source :	44.1 kHz			
CIOCK Source :	Internal	<u> </u>		
🗖 Enable Power Management				
		OK Cancel		

## How to Open the Window

#### Windows

- [Control Panel] → [Hardware and Sound] or [Sounds, Speech, and Audio Devices] → [Yamaha Steinberg USB Driver]
- From the Cubase series menu, [Devices] → [Device Setup...] → [Yamaha Steinberg USB ASIO] → [Control Panel]

#### Mac

- [System Preferences] → [Yamaha Steinberg USB]
- From the Cubase series menu, [Devices] → [Device Setup...] → [(Device name)] → [Control Panel] → [Open Config App]

## **Panel Controls**

#### (Device name) Window

Steinberg UR824 ASI	D   About
Sample Rate : Clock Source :	44.1 kHz
🔽 Enable P	ower Management
	OK Cancel

#### **1** Sample Rate (Windows only)

Selects the sample rate of the device.

#### NOTE

• For Mac, select the sample rate of the device via the Audio MIDI Setup.

# Clock Source (Windows only) (Enabled device only)

Selects the word clock source of the device.

### NOTE

• For Mac, select the word clock source of the device via the Audio MIDI Setup.

#### **③** Enable Power Management (Enabled device only)

Select enable (checkmark) and disable (no checkmark) for automatic power off.

#### ASIO Window (Windows only)



#### 1 Device

Selects the device that will be using the ASIO driver. This function is available when connecting to the computer two or more devices compatible with the Yamaha Steinberg USB Driver.

#### **2** Buffer Size

Selects the buffer size for the ASIO driver.

#### NOTE 🖉

 For Mac, select the buffer size in the buffer size selecting window, which is opened from an application such as DAW software.

#### Input Latency/Output Latency

Indicates the delay time for the audio input and output in millisecond units. Audio latency varies depending on the value of the ASIO buffer size. The lower the value of the ASIO buffer size, the lower the value of Audio latency.

#### **About Window**



#### About

Indicates the version and copyright of the audio driver. The letters "x.x.x" indicate the version number.

#### TIP

#### Setting the audio driver buffer size

Noise produced when using audio applications such as DAW software may affect audio recording and/or playback. In most cases, you can solve these problems by adjusting the audio driver buffer size (the size of memory used to temporarily hold data to avoid intermittent playback). While the higher buffer size reduces load to the computer CPU but produces latency (time lag) during recording/playback, the smaller buffer size may result in noise or the sound cutting off. Make sure to set the buffer size to an appropriate value depending on the performance of your computer, the number of audio/MIDI tracks being recorded/played back on the DAW software, the number of plug-in software, and so on.

# **Uninstalling Yamaha Steinberg USB Driver**

## Windows

- Disconnect all other USB devices except mouse and keyboard from the computer.
- 2 Start the computer and log on to the Administrator account.

Exit any open applications and close all open windows.

**3** Open the window for the uninstall operation as follows.

Windows XP

Select [Control Panel] → [Add or Remove Programs] to display the Add or Remove Programs panel. Click "Change or Remove Programs" located in the upper left.

#### Windows Vista or later

Select [Control Panel]  $\rightarrow$  [Uninstall a Program] to call up the "Uninstall or change a program" panel.

- 4 Select "Yamaha Steinberg USB Driver" from the list.
- 5 Uninstall them as follows. Windows XP

Click [Change / Remove] / [Remove]. Follow the on-screen instructions to remove the software.

#### Windows Vista or later

Click the [Uninstall] / [Uninstall / Change]. If the "User Account Control" window appears, click [Continue] or [Yes]. Follow the on-screen instructions to remove the software.

Uninstallation of the Yamaha Steinberg USB Driver is now complete.

## Mac

- Disconnect all USB devices other than the mouse and keyboard from the computer.
- 2 Start the computer and log in to the Administrator account.

Exit any open applications and close all open windows.

- **3** After the downloaded compressed file is properly extracted, double-click on "Uninstall Yamaha Steinberg USB Driver."
- 4 Click [Run] when the "Welcome to the Yamaha Steinberg USB Driver uninstaller" window appears.

After that, follow the on-screen instructions to uninstall the software.

- **5** After completing the uninstallation, an "Uninstallation completed" window appears. Click [Restart].
- **6** When the message prompting you to restart your computer appears, click [Restart].

Uninstallation of the Yamaha Steinberg USB Driver is now complete.

# Troubleshooting

#### No sound.

- · Are your speaker cables connected properly?
- Are your speaker cables shorted?
- Are the volume controls of your sources, audio devices, applications software, computer operating system, etc., set at appropriate levels?
- (Windows only) Is the output of your computer operating system muted?
- Do you have several applications running at the same time? Be sure to quit all applications you are not using.

## Noise occurs, or the sound is intermittent or distorted.

- Does your computer satisfy the system requirements? Refer to "System Requirements for software" in the included Release Notes.
- Is the buffer size setting of the Yamaha Steinberg USB Driver set properly? Refer to the "Control Panel of the Driver" on page 4.
- Are any other applications, device drivers, or USB devices (scanners, printers, etc.) running at the same time?

Be sure to quit all applications you are not using.

· Are you playing back a large number of audio tracks?

The number of tracks you can play at the same time will depend on the performance of the computer you are using. You may experience intermittent playback if you exceed your computer's capabilities.

- Are you recording or playing long continuous sections of audio? The audio data processing capabilities of your computer will depend on a number of factors including CPU speed and access to external devices.
- Is the network adaptor running? Disable the suspected network adaptor. Some network adaptors can cause noise.